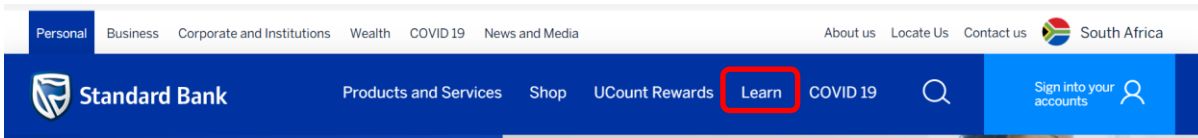


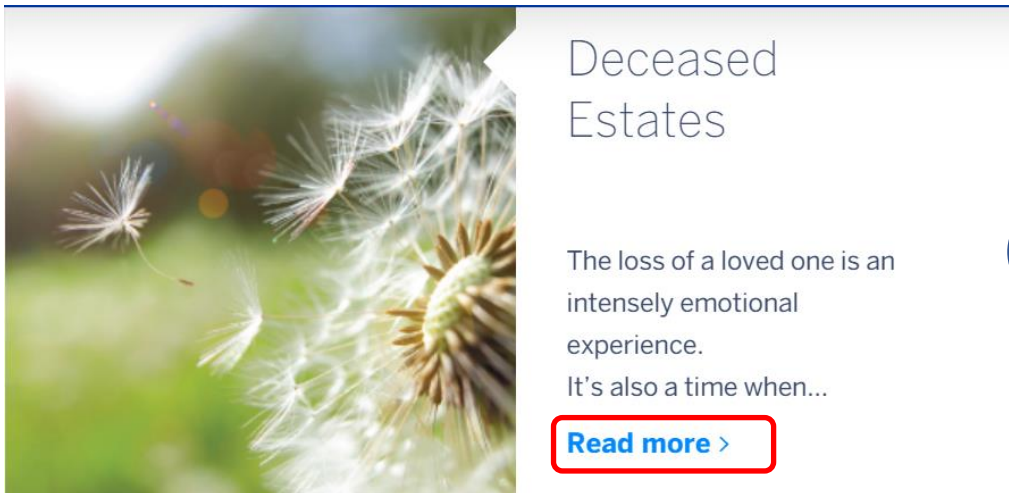
Google search: Standardbank.co.za
Or click [here](#)



Click on Learn

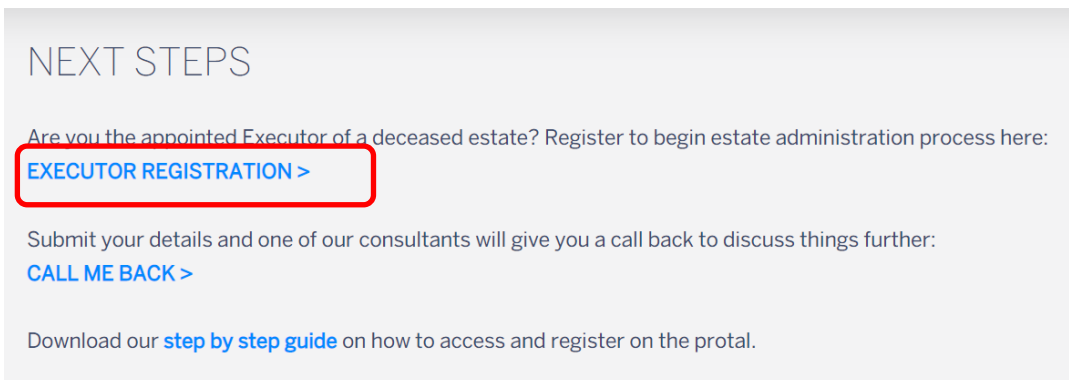
Scroll down to Deceased Estates.

Click on read more

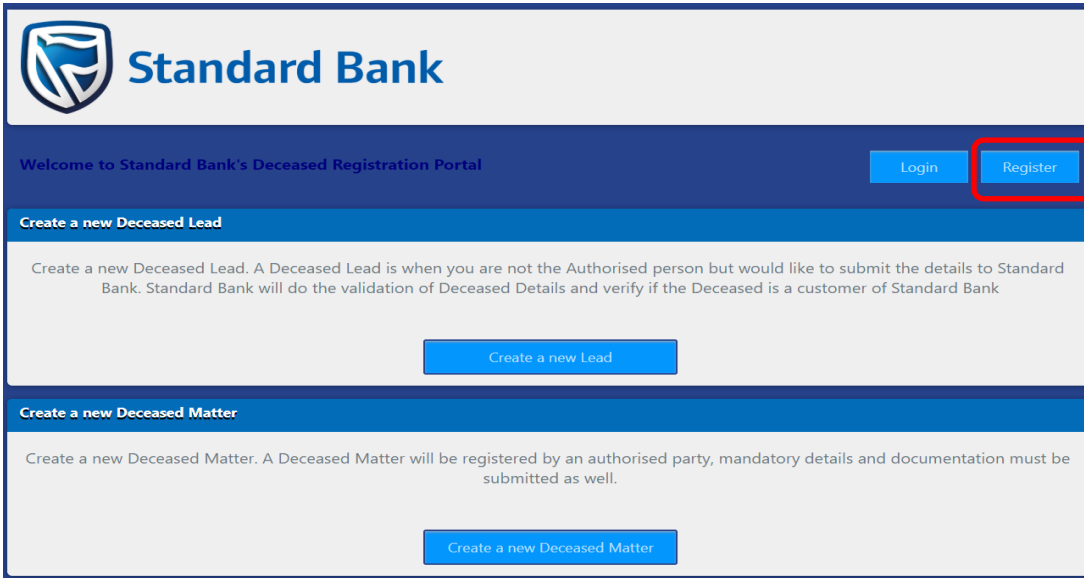


Click on Read More

User Registration



Click on Executor Registration



Standard Bank

Welcome to Standard Bank's Deceased Registration Portal

Login Register

Create a new Deceased Lead

Create a new Deceased Lead. A Deceased Lead is when you are not the Authorised person but would like to submit the details to Standard Bank. Standard Bank will do the validation of Deceased Details and verify if the Deceased is a customer of Standard Bank

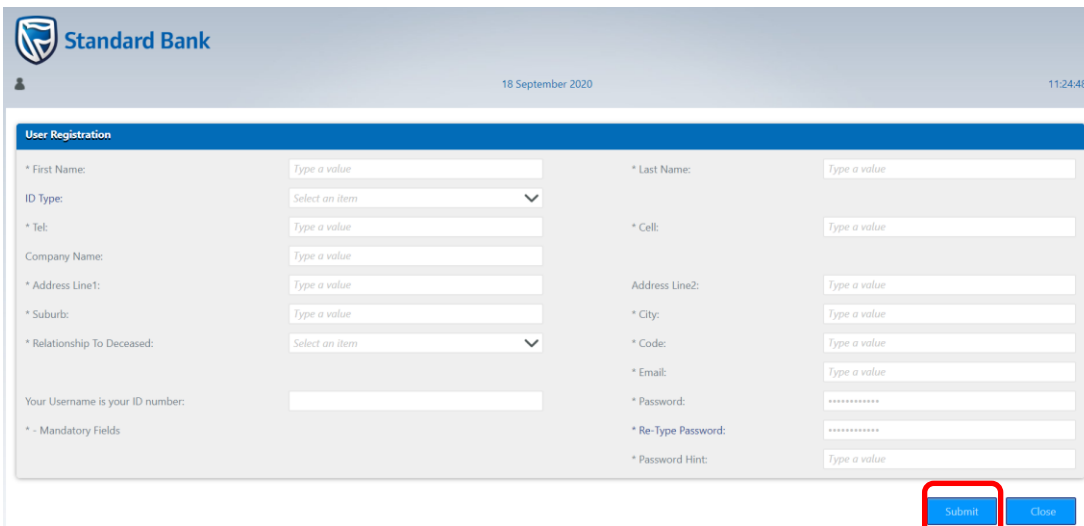
Create a new Lead

Create a new Deceased Matter

Create a new Deceased Matter. A Deceased Matter will be registered by an authorised party, mandatory details and documentation must be submitted as well.

Create a new Deceased Matter

Select Register



Standard Bank

18 September 2020 11:24:48

User Registration

* First Name:	Type a value	* Last Name:	Type a value
ID Type:	Select an item		
* Tel:	Type a value	* Cell:	Type a value
Company Name:	Type a value		
* Address Line1:	Type a value	Address Line2:	Type a value
* Suburb:	Type a value	* City:	Type a value
* Relationship To Deceased:	Select an item	* Code:	Type a value
		* Email:	Type a value
Your Username is your ID number:		* Password:	*****
* - Mandatory Fields		* Re-Type Password:	*****
		* Password Hint:	Type a value

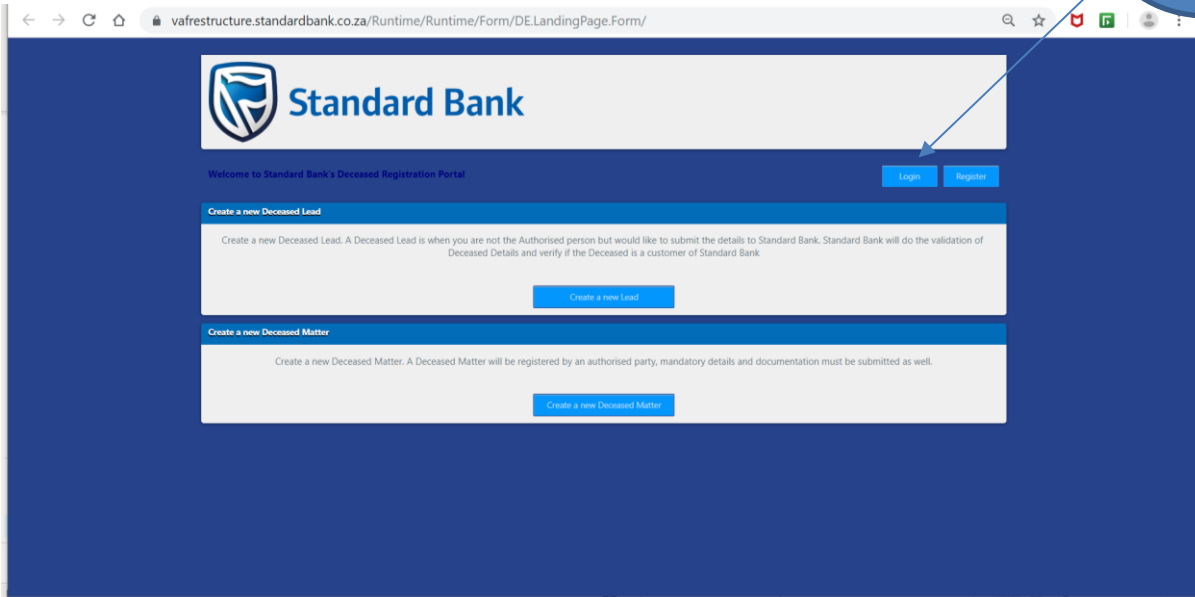
Submit Close

Complete the require fields and click Submit

You are only required to register once. Please follow the below steps after you have successfully registered.

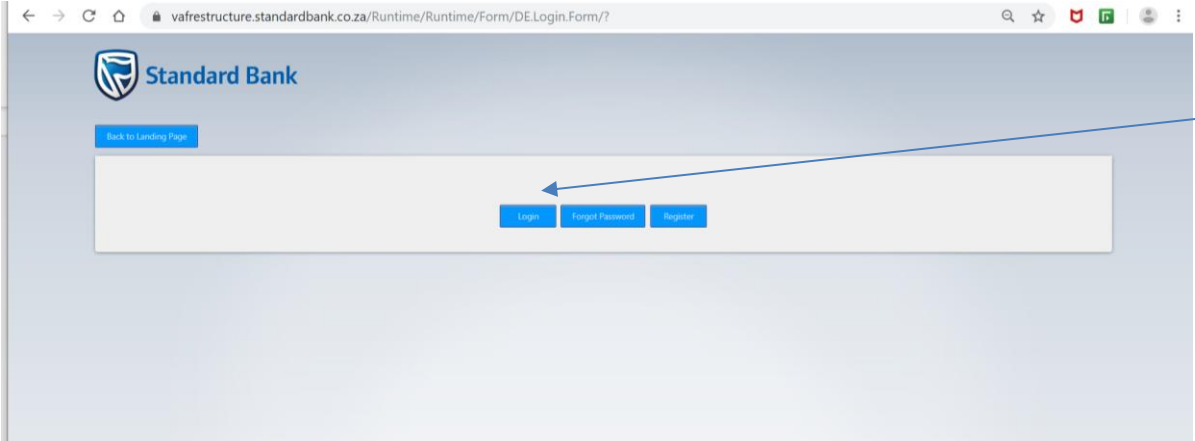
1. Click on "Login" on the landing page

Click on "Login"

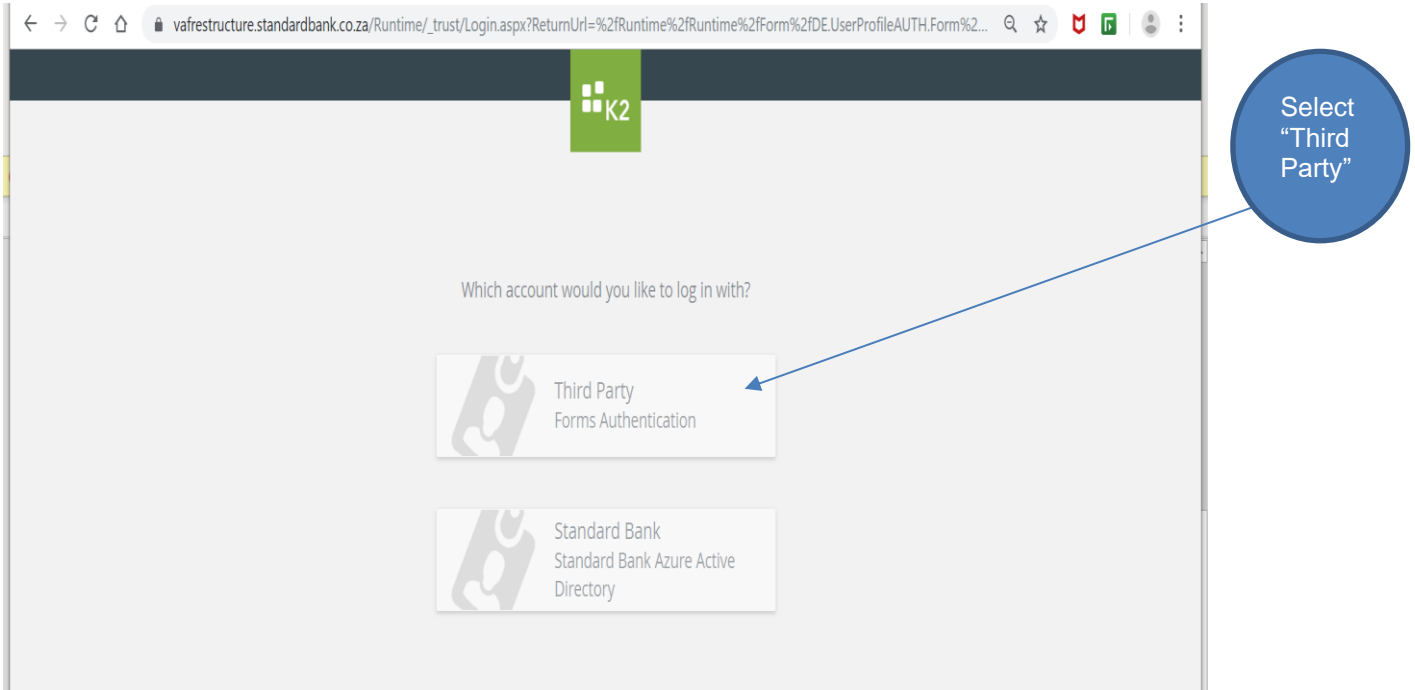


2. Click again on "Login" from the Portal

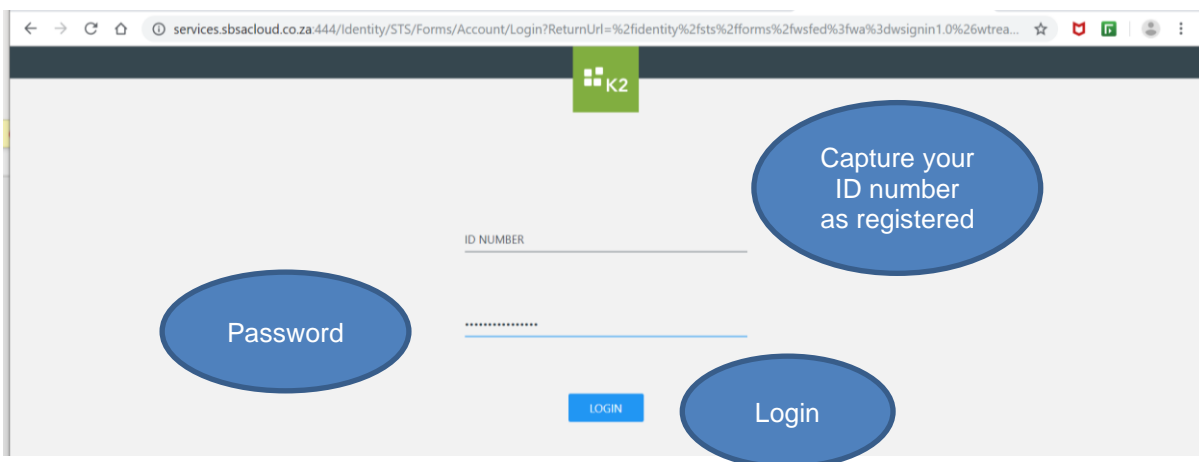
Click on "Login"



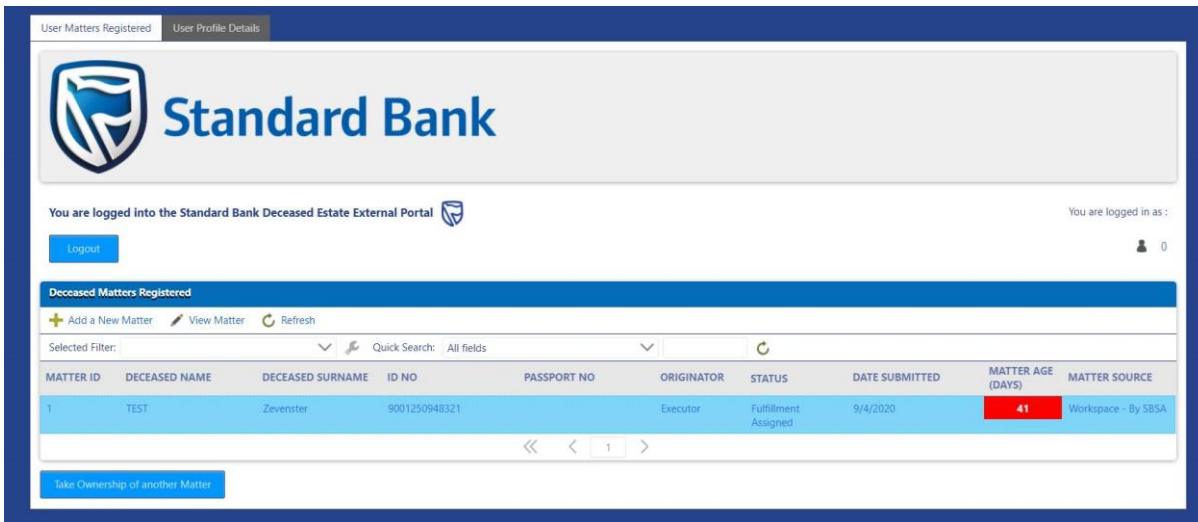
3. Select "Third Party"



4. Capture the username (ID number) and password that was created when registering and click on "LOGIN"



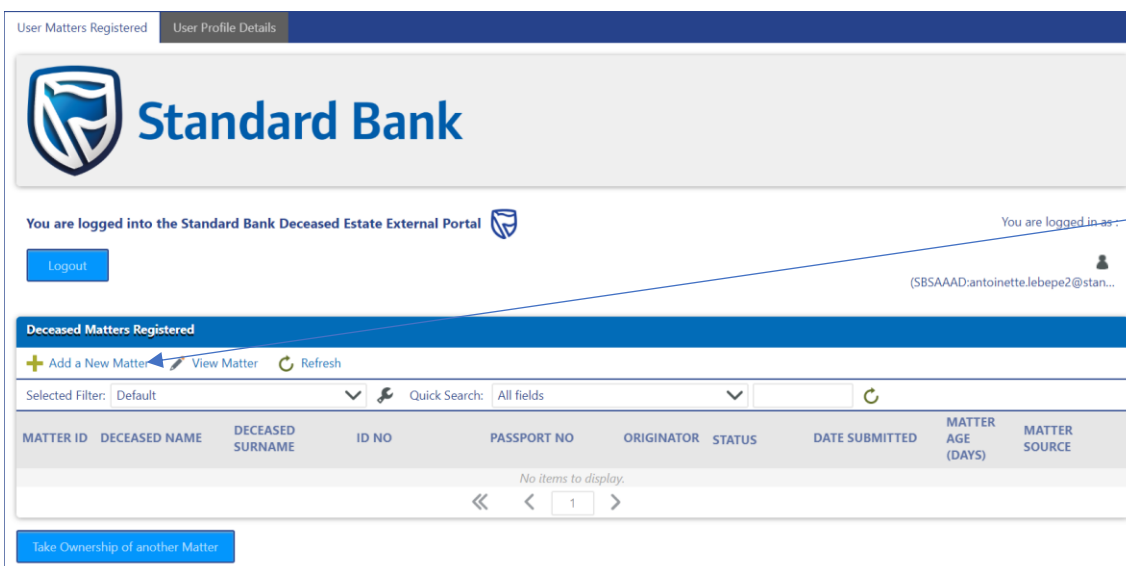
- You now have access to your dashboard where you can track progress made and communicate with us via the Raise Query function.



The screenshot shows the 'Deceased Matters Registered' section of the Standard Bank Deceased Estate External Portal. The dashboard includes the Standard Bank logo, a login status indicator, and a table of registered matters.

MATTER ID	DECEASED NAME	DECEASED SURNAME	ID NO	PASSPORT NO	ORIGINATOR	STATUS	DATE SUBMITTED	MATTER AGE (DAYS)	MATTER SOURCE
1	TEST	Zevenster	9001250948321		Executor	Fulfillment Assigned	9/4/2020	41	Workspace - By SBSA

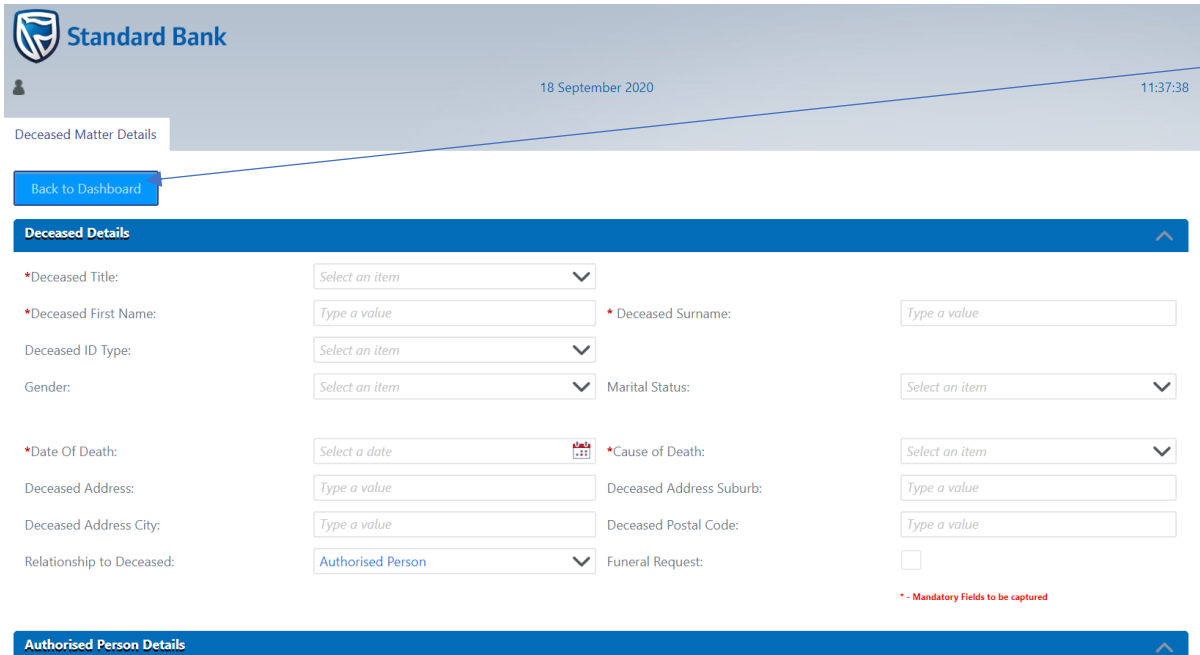
Matter Creation – How to submit a new request



This screenshot shows the same dashboard as above, but with the 'Add a New Matter' button highlighted by a blue circle and a callout box. The callout box contains the text 'Select Add New Matter'.

Select Add New Matter

Capture deceased details on the below screen:



Standard Bank 18 September 2020 11:37:38

Deceased Matter Details

[Back to Dashboard](#)

Deceased Details

*Deceased Title:

*Deceased First Name: *Deceased Surname:

Deceased ID Type:

Gender: Marital Status:

*Date Of Death: *Cause of Death:

Deceased Address: Deceased Address Suburb:

Deceased Address City: Deceased Postal Code:

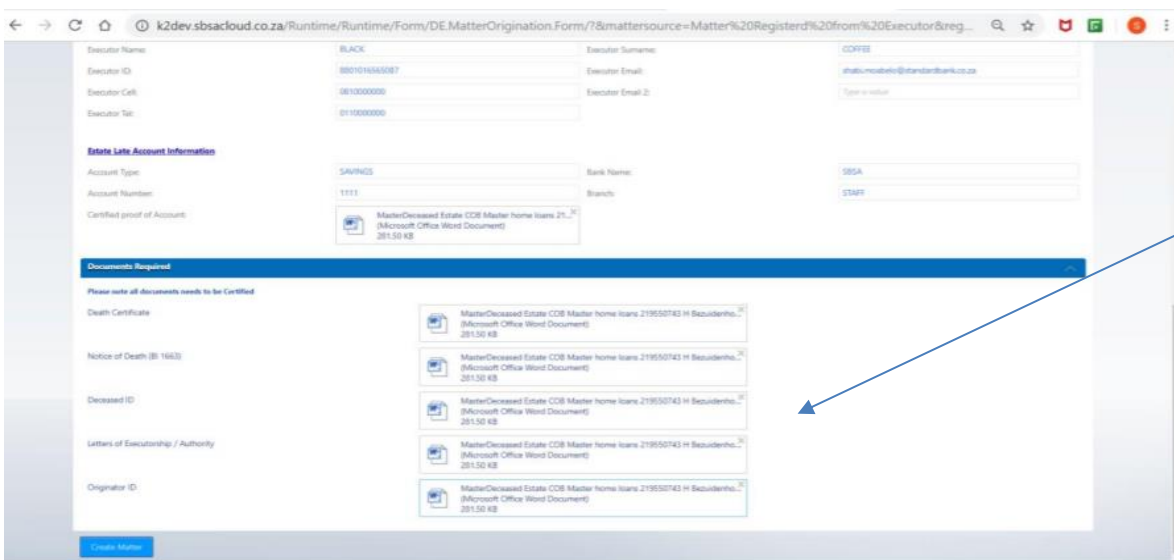
Relationship to Deceased: Funeral Request:

* - Mandatory Fields to be captured

Authorised Person Details


Use this button to track progress

Attach the required documents




Executor Name: BLACK Executor Surname: GDFEE
 Executor ID: 880103440087 Executor Email: shakim.mosaleh@standardbank.co.za
 Executor Cell: 0813000000 Executor Email 2:
 Executor Tel: 0110000000


Estate Late Account Information


Account Type: SAVINGS Bank Name: SBSA
 Account Number: 1111 Branch: STAFF
 Certified proof of Account:  Master/Deceased Estate CCB Master home loans 21... (Microsoft Office Word Document) 281.50 KB


Documents Required


Please note all documents needs to be Certified

Death Certificate:  Master/Deceased Estate CCB Master home loans 219550743 H Secudentho... (Microsoft Office Word Document) 281.50 KB

Notice of Death (B1 1662):  Master/Deceased Estate CCB Master home loans 219550743 H Secudentho... (Microsoft Office Word Document) 281.50 KB

Deceased ID:  Master/Deceased Estate CCB Master home loans 219550743 H Secudentho... (Microsoft Office Word Document) 281.50 KB

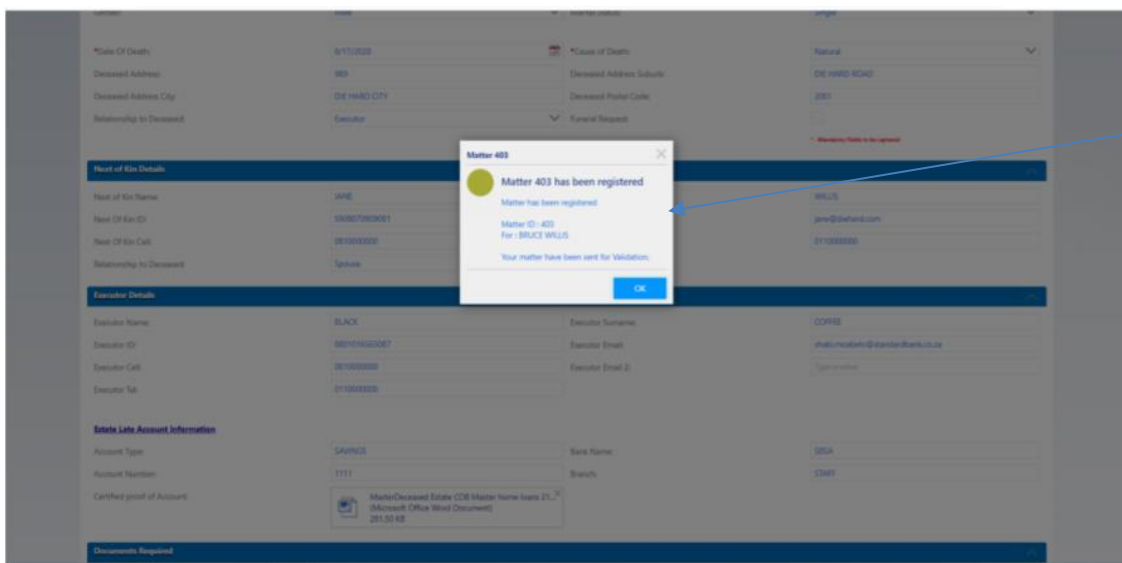
Letters of Executorship / Authority:  Master/Deceased Estate CCB Master home loans 219550743 H Secudentho... (Microsoft Office Word Document) 281.50 KB

Originator ID:  Master/Deceased Estate CCB Master home loans 219550743 H Secudentho... (Microsoft Office Word Document) 281.50 KB

[Create Matter](#)

Scroll down to attach document

Select Create matter after uploading



Congratulations, you have now successfully registered and submitted a request to us. Please use the Matter ID number as your reference number for future follow ups.